

**BERESFORD CITY COUNCIL  
REGULAR MEETING AGENDA  
Tuesday, September 5, 2023, 7:00 P.M.  
Beresford City Council Chambers – 103 N. 3<sup>rd</sup> St.**

[1] – Pledge of Allegiance

[2] – Call to Order & Roll Call

[3] – Adopt Agenda

[4] – Approve Minutes – August 21, 2023

[5] – Public Hearings

[6] – Visitors to be heard.

- Aaron Schmeling – Beresford School’s Band Director – approval of marching festival parade route and closing of streets

[7] – Committee/Mayor Report

[8] – Department Head and City Administrator Reports

[9] – Old Business

[10] – New Business.

- Full-time hire for Police Dept.
- Step pay increase for John Ganschow – BeresfordTel
- Step pay increase for Tony Laurvick – BeresfordTel
- Step pay increase for Tony Harris – BeresfordTel
- Approve legal newspaper for City to Alcester-Beresford-Hudson Republic
- Contract renewal with RIBBONCare Support Renewal
- Resignation from Ward 3 Councilwoman Teresa Sveeggen

[11] – Discussion & Information Items

[12] – Approval of Travel Requests

- MACC Customer Service Training, Omaha, Sept 11-13, Harris, Hansen

[13] – Payment of Bills

[14] – Executive Session – legal and personnel

[15] – Adjournment

Welcome to your City Council Meeting

If you wish to participate in the discussion, the meeting provides several opportunities:

1. After the minutes are approved and public hearings are held, the mayor will ask if any visitors wish to be heard. Any item **NOT** on the agenda may be discussed. Items requiring action will then be placed on the next city council agenda for formal action.
2. During the discussion of agenda topics, anyone may comment if the Council is accepting public testimony. The mayor may recognize you if you raise your hand. Please state your name and address for the city minutes. Discussion occurs before motions are made and seconded. Discussion also occurs after the motion is seconded and before the vote.

If you would like to join the meeting via Zoom, please follow the instructions below.

Topic: Beresford City Council Meeting

Time: September 5, 2023, 07:00 PM Central Time (US and Canada)

Join Zoom Meeting

<https://us02web.zoom.us/j/5460780834?pwd=bittbHg1QjJ5SDYxaUF0b0VGZ3crQT09>

Meeting ID: 8410157004

Passcode: Beresford

Dial by your location

+1-253-205-0468 US

**BERESFORD CITY COUNCIL**  
**Monday, August 21, 2023**

The Beresford City Council met in regular session at 7:00 p.m. in City Council Chambers; the Pledge of Allegiance was recited.

**Members Present:** Mayor Nathan Anderson presiding, Troy Boone, Will Roelke, Art Schott, Eli Seeley, Teresa Sveeggen, Mike Tiedeman

**Also Present:** Elaine Johnson, Finance Officer; Jerry Zeimetz, City Administrator; Tom Frieberg, City Attorney; Mike Schurch, Police Chief

**Adopt Agenda:** A motion was made by Tiedeman, second by Sveeggen, to adopt the agenda as amended. All present Council members voted aye; motion carried.

**Approve Minutes:** A motion was made by Roelke, second by Boone, to approve the meeting minutes from August 7, 2023. All present Council members voted aye; motion carried.

**Department Head and City Administrator Reports:**

**Michael Schurch – Police Chief:**

- Update on Full-Time Hire: Chief Schurch stated that Police Officer Tyson Bullis rescinded his letter of resignation and will continue working full-time for the Beresford Police Dept.
- Hiring Retention Bonus: Chief Schurch explained a proposal for a hiring retention bonus for certified officers. Following discussion, it was agreed the Public Safety Committee will meet with Schurch and present a recommendation for Council.

**Elaine Johnson – Finance Officer:** Johnson highlighted some of the receipts from the July, 2023 financial report. She reported a record high for interest earned on SDFIT, receipts from the Bridges Golf Course and sales tax revenue. Boone made a motion to accept the July, 2023 financial reports. Roelke seconded the motion and all present Council members voted aye; motion carried.

**Old Business**

**Archery Range Relocation:** City Administrator Zeimetz reported the archery club has decided to remain in their current location and intends to make improvements to that area.

**New Business**

**Authorize Advertising for Bids:** Following explanation of the project timeline by Zeimetz, Tiedeman made a motion to authorize advertising for bids for wastewater treatment facility (WWTF) improvements. The motion was seconded by Sveeggen, and all present Council members voted aye; motion carried.

**Parks and Golf Course Maintenance Building:** Zeimetz shared information about requesting quotes from local contractors for a new maintenance building for the parks/golf course. The only quote received was just below State bid requirements; with additional improvements needed, the total cost would be over \$100,000 which would require that the City go out for bids. After discussion, it was decided that the Parks Committee will meet with Parks Supt. Kelly Haisch to discuss some options and the possibility of writing specs and obtaining bids.

**Discussion and Information Items:**

**IBEW Union Proposals for 2024:** Zeimetz informed the Council that a proposal has been received from the International Brotherhood of Electrical Workers (IBEW) Local 426 requesting to open union negotiations. Once health insurance renewals are received, a special meeting of the council will be called to begin negotiations with the IBEW.

The Council was reminded the next regular meeting will be Tuesday, September 6, 2023 due to the Labor Day holiday.

**Approval of Travel Requests:**

A motion was made by Seeley, second by Boone, to approve the following travel request. All present Council members voted aye; motion carried.

- SDML Annual Conference, Rapid City, Oct. 3-6, Zeimetz, Frieberg, Antonson, Heidebrecht, Schurch and Johnson

**Payment of Bills:** A motion to pay the following bills was made by Boone, second by Roelke. All present Council members voted aye; motion carried.

A-1 Portable Toilets, rental, \$145.00; Aaron's Pro Window Cleaning, service, \$70.00; Azar Comp. Software Serv., digital service center, \$250.00; Baker & Taylor, books, \$1540.58; Bally Sports North, affiliate fees, \$2808.12; Ban-Koe Co., fire alarm system, \$1167.00; Beal Dist., beer, \$1248.50; Big 10, affiliate fees, \$130.85; Border States Elec., wire, \$3224.86; C&R Supply, equipment, \$244.00; Cengage Learning, book, \$123.16; Center Point Large Print, books, \$85.31; CenturyLink, 911 circuit, \$108.87; Chesterman, resale, \$781.30; Chris Christopherson, safety glasses, \$21.23;

City of Beresford, BMTC building rent, \$16,500.00; City of SF Public Works, tipping fees, \$5713.54; Core & Main, meters, \$4740.80; Dakota Beverage, beer, \$3312.60; Dakota Fluid Power, repair, \$958.09; EFTPS, Federal excise tax, \$478.86; Equipment Blades, blades, \$355.16; FARR Tech., engineering fees, \$1227.50; Frieberg, Nelson & Ask, city attorney, \$1750.00; Grainger, meter, \$229.41; Hawkins, chemicals, \$1463.77; Heartland Payment Systems, CC fees, \$2998.12; Innovative Systems, innovsurance, \$5500.00; Interstate TRS, TRS fund, \$342.75; Jerry's Chevrolet, service, \$99.03;

Johnson Bros., liquor, \$1484.09; KCL Group Benefits, insurance, \$142.50; Knife River Midwest, asphalt, \$2102.10; Menards, door, \$416.03; MidAmerican Energy, natural gas, \$1473.15; Midwest Ready Mix, concrete, \$2445.00; Midwest Tape, DVD, \$67.46; Mr. Golf Car, key tags, \$43.00; New Century Press, publishing, \$199.36; Nexstar Broadcasting, affiliate fees, \$3554.20; Northern Plains Lumber, shiplap, \$312.29; Olson's Pest Tech., service, \$220.00; Overdrive, books, \$940.05; Parker Farm & Auto, filters, \$2656.83; Performance Foodservice, food, \$2620.75;

Premier Pyrotechnics, fireworks, \$3832.44; Prinsco, repair, \$35.84; Quadient, supplies, \$272.60; Quill, supplies, \$116.76; Republic Nat'l Dist., liquor, \$319.95; Roo's Sanitation, disposal service, \$5194.00; Rovi Guides, guides, \$721.23; SD Golf Assn., membership, \$50.00; SDN Comm., 800 database, \$3.36; Showtime Networks, affiliate fees, \$31.24; SF Two-Way Radio, service, \$1595.00; Siteone Landscape, supplies, \$711.95; Southern Glazers, liquor, \$369.21; Stensland, resale, \$261.00; Stuart C Irby Co., supplies, \$48.00; Sturdevant's Auto, parts, \$1500.00; The Fillin' Station, tire repair, \$256.50;

Tri-State Ready Mix, concrete, \$1341.00; USAC, schools & libraries, \$1370.71; US Bank Nat'l Assn., SRF loan, \$27,792.93; Utilismart, contract, \$1529.50; Vantage Point, CALEA, \$160.00; Verizon, cell phones, \$993.15; Wellmark BC/BS, insurance, \$45,358.61; Wells Fargo, CC charges, \$3090.90; WESCO, locate flags, \$136.00; Wholesale Supply, supplies/resale, \$478.35.

**Executive Session:** A motion was made by Tiedeman to enter into Executive Session at 7:32 p.m. to discuss proprietary matters. The motion was seconded by Boone, and all present Council members voted aye; motion carried.

Motion by Tiedeman, seconded by Boone to declare out of executive session at 7:48 p.m. All present Council members voted aye; motion carried. No action taken.

**Adjournment:** Having no further business, Mayor Anderson adjourned the meeting at 7:48 p.m.

---

Elaine Johnson, Finance Officer  
Recorded by Kathy Stuessi

Sept 5.

## Jerry Zeimetz

---

**From:** Schmeling, Aaron <Aaron.Schmeling@k12.sd.us>  
**Sent:** Tuesday, August 22, 2023 11:56 AM  
**To:** Jerry Zeimetz  
**Cc:** Reinalda, Owen  
**Subject:** [\*EXT\*]2023 Watchdog Marching Festival  
**Attachments:** Watchdog Parade Map.pdf

You don't often get email from aaron.schmeling@k12.sd.us. [Learn why this is important](#)

**CAUTION:** This email originated from outside of Beresford Municipal Telephone. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Jerry,

My name is Aaron Schmeling and I'm the new band director at Beresford. I was wondering when I can get on the agenda for the city council meeting to get our marching festival route approved for September 29th. Please let me know the date that works for me to be at the meeting and what you would like me to have prepared for it. I've attached the route from last year (no changes for this year) as a reminder of what the route is.

Have a great day!  
Aaron

=====

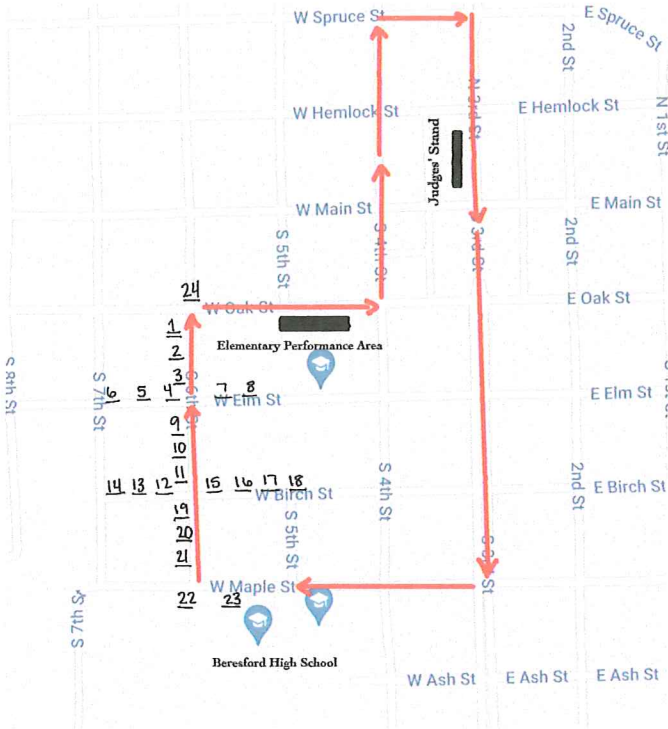
Aaron Schmeling  
Beresford 7-12 Band Director  
SDHSAA Music Region 1 Contest Manager

[aaron.schmeling@k12.sd.us](mailto:aaron.schmeling@k12.sd.us)

Showing Pride ... Taking Action

*"How successful you are tomorrow is determined by what you do today."  
- Benjamin McKnight Jr.*

*"Practicing is a lot like bathing. If you don't do it every day, you start to stink."  
- Reuben McDowell*



**MIDDLE SCHOOL**

1. Beresford MS- Judged Exhibition
2. Sioux Falls Memorial MS
3. Elk Point-Jefferson MS
4. Howard MS
5. Lennox MS
6. Canistota MS
7. Yankton MS
8. Parker MS

**CLASS A**

9. Dell Rapids St. Mary HS
10. Sioux Falls Lutheran HS
11. Centerville HS
12. Montrose HS
13. Scotland HS
14. Canistota HS
15. Gayville-Volin HS

**CLASS AA**

16. McCook Central HS
17. Howard HS
18. Bon Homme HS
19. Alcester-Hudson HS
20. Parker HS

**CLASS AAAA**

21. West Central HS

**CLASS AAA**

22. Elk Point-Jefferson HS
23. Dell Rapids HS
24. Beresford HS-Judged Exhibition

## Jerry Zeimetz

---

**From:** Austin Hansen  
**Sent:** Monday, August 28, 2023 3:32 PM  
**To:** Rachel Johnson  
**Cc:** Elaine Johnson; Jerry Zeimetz  
**Subject:** RE: John Ganschow - Step Up

Rachel,

I recommend John Ganschow's step pay increase to \$26.29/hr or 92.5% of the Telephone Tech II scale.

Thanks,



**Austin Hansen**  
General Manager  
Beresford Municipal Telephone Co.

O: (605)763-2500 C: (605)214-5813 Email: [austinh@beresfordtel.com](mailto:austinh@beresfordtel.com)

Web: [www.beresfordtel.com](http://www.beresfordtel.com) Address: 101 N 3<sup>rd</sup> St, Beresford, SD 57004

---

**From:** Rachel Johnson <[rachel@beresfordsd.com](mailto:rachel@beresfordsd.com)>  
**Sent:** Monday, August 28, 2023 2:57 PM  
**To:** Austin Hansen <[austinh@beresfordtel.com](mailto:austinh@beresfordtel.com)>  
**Cc:** Elaine Johnson <[elaine@beresfordsd.com](mailto:elaine@beresfordsd.com)>; Jerry Zeimetz <[jerry@beresfordsd.com](mailto:jerry@beresfordsd.com)>  
**Subject:** John Ganschow - Step Up

Good Afternoon!

John is up for a step pay increase on 9/5/2023 from \$25.58/hr. to \$26.29/hr. This would be at 92.5% of the scale. Please advise your recommendation.

This would get put on the 9/5/23 Council agenda and would become effective on the 9/22/23 payroll.

Please let me know if you have any questions!

*Rachel Johnson*

City of Beresford/Finance Assistant

Email: [rachel@beresfordsd.com](mailto:rachel@beresfordsd.com) Please note new Email Address

Phone: (605)763-2008

101 N 3<sup>rd</sup> St Beresford, SD 57004

## Jerry Zeimetz

---

**From:** Austin Hansen  
**Sent:** Monday, August 28, 2023 3:29 PM  
**To:** Rachel Johnson  
**Cc:** Elaine Johnson; Jerry Zeimetz  
**Subject:** RE: Tony Laurvick - Step Up

Rachel,

I recommend Tony Laurvick's step pay increase to \$34.47/hr or 95% of the scale.

Thanks,



**Austin Hansen**  
General Manager  
Beresford Municipal Telephone Co.

O: (605)763-2500 C: (605)214-5813 Email: [austinh@beresfordtel.com](mailto:austinh@beresfordtel.com)

Web: [www.beresfordtel.com](http://www.beresfordtel.com) Address: 101 N 3<sup>rd</sup> St, Beresford, SD 57004

---

**From:** Rachel Johnson <[rachel@beresfordsd.com](mailto:rachel@beresfordsd.com)>  
**Sent:** Monday, August 28, 2023 2:57 PM  
**To:** Austin Hansen <[austinh@beresfordtel.com](mailto:austinh@beresfordtel.com)>  
**Cc:** Elaine Johnson <[elaine@beresfordsd.com](mailto:elaine@beresfordsd.com)>; Jerry Zeimetz <[jerry@beresfordsd.com](mailto:jerry@beresfordsd.com)>  
**Subject:** Tony Laurvick - Step Up

Good Afternoon!

Tony is up for a step pay increase on 9/8/2023 from \$33.56/hr. to \$34.47/hr. This would be at 95% of the scale. Please advise your recommendation.

This would get put on the 9/5/23 Council agenda and would become effective on the 9/22/23 payroll.

Please let me know if you have any questions!

*Rachel Johnson*

City of Beresford/Finance Assistant

Email: [rachel@beresfordsd.com](mailto:rachel@beresfordsd.com) Please note new Email Address

Phone: (605)763-2008

101 N 3<sup>rd</sup> St Beresford, SD 57004



## Jerry Zeimetz

---

**From:** Austin Hansen  
**Sent:** Monday, August 28, 2023 4:07 PM  
**To:** Rachel Johnson  
**Cc:** Jerry Zeimetz; Elaine Johnson  
**Subject:** RE: Tony Harris - Step Up

Rachel,

I recommend Tony Harris's step pay increase to \$24.17/hr or 85% of the Telephone GM Assistant scale.

Thanks,



**Austin Hansen**  
General Manager  
Beresford Municipal Telephone Co.

O: (605)763-2500 C: (605)214-5813 Email: [austinh@beresfordtel.com](mailto:austinh@beresfordtel.com)

Web: [www.beresfordtel.com](http://www.beresfordtel.com) Address: 101 N 3<sup>rd</sup> St, Beresford, SD 57004

---

**From:** Rachel Johnson <[rachel@beresfordsd.com](mailto:rachel@beresfordsd.com)>  
**Sent:** Monday, August 28, 2023 3:43 PM  
**To:** Austin Hansen <[austinh@beresfordtel.com](mailto:austinh@beresfordtel.com)>  
**Cc:** Jerry Zeimetz <[jerry@beresfordsd.com](mailto:jerry@beresfordsd.com)>; Elaine Johnson <[elaine@beresfordsd.com](mailto:elaine@beresfordsd.com)>  
**Subject:** Tony Harris - Step Up

Good Afternoon!

Tony H. is up for a step pay increase on 9/18/2023 from \$23.45/hr. to \$24.17/hr. This would be at 85% of the scale. Please advise your recommendation.

This would get put on the 9/5/23 Council agenda and would become effective on the 10/6/23 payroll.

Please let me know if you have any questions!

*Rachel Johnson*

City of Beresford/Finance Assistant

Email: [rachel@beresfordsd.com](mailto:rachel@beresfordsd.com) Please note new Email Address

Phone: (605)763-2008

101 N 3<sup>rd</sup> St Beresford, SD 57004

**To:** Elaine Johnson <[elaine@beresfordsd.com](mailto:elaine@beresfordsd.com)>; [nathana@bmtc.net](mailto:nathana@bmtc.net); [lukasdriesen1986@gmail.com](mailto:lukasdriesen1986@gmail.com); Patricia R Jurrens <[alcestercityfo@alliancecom.net](mailto:alcestercityfo@alliancecom.net)>; [townhudson@alliancecom.net](mailto:townhudson@alliancecom.net); Rhead, Tim <[tim.rhead@k12.sd.us](mailto:tim.rhead@k12.sd.us)>; [jason.vanengen@k12.sd.us](mailto:jason.vanengen@k12.sd.us); [dustin.degen@k12.sd.us](mailto:dustin.degen@k12.sd.us); [troy.james@k12.sd.us](mailto:troy.james@k12.sd.us); Anderson, Renee <[renee.anderson@k12.sd.us](mailto:renee.anderson@k12.sd.us)>; [jared.olson@k12.sd.us](mailto:jared.olson@k12.sd.us); [natalie.stene@k12.sd.us](mailto:natalie.stene@k12.sd.us)  
**Subject:** [\*EXT\*]Merger of Beresford Republic and Alcester Union-Hudsonite Newspapers

You don't often get email from [leader@iw.net](mailto:leader@iw.net). [Learn why this is important](#)

**CAUTION:**This email originated from outside of Beresford Municipal Telephone. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Starting with the September 7, 2023 edition, the Alcester Union-Hudsonite and the Beresford Republic will be merged into one paper, which will be known as the Alcester-Beresford-Hudson Republic (which we will be referring to as just "The Republic" quite often due to the length of the name).

We realize that change isn't always easy, but we do think that this will be beneficial to all of our communities in the long run. We will continue to bring our readers all of the local news that we have covered in the past, and they will also be able to see what is going on in their neighboring communities, so we think that it will be a good change for all. Subscriptions will not change and will be rolled over to the new publication. Delivery dates and deadlines will remain the same.

We wanted to notify you of this change in case you need to amend how you list the paper that you have down for your legal notices. Other than that, there shouldn't be any other changes that should affect how you submit and publish your notices, and even though we know that there will be bugs to work out along the way, we feel that this change should go smoothly for all involved. It will also save money in the long run for those notices that were previously published in both of our papers, as they will now only be published in one.

If there is anyone that is not included in this email that you feel needs this information, please forward on to them. Also please feel free to let me know if you have any questions or comments, and we hope that you enjoy the new Alcester-Beresford-Hudson Republic!

Renaë Hansen | Managing Editor  
Alcester-Beresford-Hudson Republic  
[rhansen@ncppub.com](mailto:rhansen@ncppub.com)  
(605) 760-4932

12 PAGES  
NUMBER 35  
VOLUME 132  
\$1.00 SINGLE COPY

# BERESFORD REPUBLIC

THURSDAY, AUGUST 31, 2023

THE ONLY NEWSPAPER DEDICATED TO THE PEACE AND PROSPERITY OF BERESFORD

## Beresford Republic and Alcester Union-Hudsonite to merge

Renaë Hansen | Editor  
rhansen@ncppub.com

Beginning with next week's edition, subscribers to the Beresford Republic and the Alcester Union-Hudsonite will be seeing a new newspaper in their mailboxes and on the newsstands. The two newspapers will be consolidated into one, starting with our September 7, 2023 edition and will become the Alcester-Beresford-Hudson Republic (which we will often be referring to as just The Republic).

New Century Press, the owners of the Beresford Republic and Alcester Union-Hudsonite, have found that combining newspapers makes for a better experience for our communities and for our readers. They have recently combined their Turner County newspapers into the Turner County New Era, and subscribers have been happy to find that not only is the content that they look forward to each week still included, but they are also able to catch up on the news from the surrounding communities as well. With more than one in five newspapers in the U.S. closing in the past fifteen years and more than 200 counties across the country no longer having



access to a local paper, New Century Press is committed to ensuring that we continue to serve our communities, and combining our newspapers allows us to continue to bring our readers all of the local news that they've come to know and expect from our publications.

We realize that change isn't always easy, but we do think that this will be beneficial to all of our communities in the long run. With the Beresford and the Alcester-Hudson schools being so successful with consolidating several of their sports programs, they have shown that we really are one big community in this area and we think that our readers will adapt to this change as well as they have to the BAH Rams and Black Sox.

One of the things unique to a small town newspaper is the amount of community involvement

better experience for our self as Editor, we will continue to have Anita Dixon as a reporter out of our Beresford office. We are also fortunate to have Karla Bovill on board to help cover school and sporting events from Alcester-Hudson. As always, we encourage our readers to submit photos and stories as well.

that is needed to make it work. In addition to myself as Editor, we will continue to have Anita Dixon as a reporter out of our Beresford office. We are also fortunate to have Karla Bovill on board to help cover school and sporting events from Alcester-Hudson. As always, we encourage our readers to submit photos and stories as well.

The bottom line is that you will continue to receive the local news that you have come to expect from our newspaper, and you will have content from the surrounding area as well. This change will allow us to bring both our readers and our advertis-

Newspaper merge on Page 3 ▶

### NEWS BRIEFS

#### Early Deadline

Due to the Labor Day holiday, there will be an early deadline of 10:00 am on Friday, Sept. 1 for the Sept. 7 edition of our newspapers. Thank you!



**CAUTION:** This email originated from outside of Beresford Municipal Telephone. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

This is a **FRIENDLY REMINDER** that your 2023 -2024 RIBBONCare Support Renewal PO is **due shortly!**

Your payment is not yet due, but **we need a PO** to process your 2023 -2024 support renewal. **\*\* NOTE\*\***  
**RIBBONCare support renewal POs are due 30 days before the renewal start date, which is a requirement** of your contract.

We are trying to help prevent any potential delays or lapses in coverage; therefore, your **PO is due by 11/10/23! \*\***

The following items **MUST** be included on your PO, for us to process it: the quote ID # RB-277555 / RQ-0040551, the bill to - ship to a physical address, the A/P invoicing email address, a PO number, the value, and contract dates, and it must be addressed to Ribbon Communications.

<image002.png>

If you would like to **lock in your RIBBONCare support rate to avoid other potential rate increases**, we do offer 2 or 3-year support terms. **Here are the PO guidelines and an example of our 3-year support term:**

Your PO value will need to be for the **full** 3-year support price of \$59,771.25 but you will only be invoiced the annual support rate of \$19,923.75 once each year - 30 days in advance of the anniversary/renewal start date. **\*\*A revised proposal would be required, so please let me know.\*\***

POs can be sent directly to me at [ldegayner@rbbn.com](mailto:ldegayner@rbbn.com) for processing. Please contact me directly if you have any questions about the proposal or the support. Thank you.

**Lisa DeGayner**

**Manager, RIBBONCare Support Services (Rural Market)**

6500 Chase Oaks Blvd. STE 100. Plano TX 75023 / US-REMOTE (MI)

office: +1.972.521-5868 | mobile: +1.214.564.6957

<image001.jpg>

---

**From:** DeGayner, Lisa <[LDeGayner@rbbn.com](mailto:LDeGayner@rbbn.com)>

**Sent:** Thursday, July 20, 2023 12:27 PM

**To:** [austinh@beresfordtel.com](mailto:austinh@beresfordtel.com)

**Subject:** Beresford Tel 2023 C15 360 Support ADV RB-277555 is due by 11/10/23

**Importance:** High

Hello Austin,

Welcome to RIBBONCare Support Services for **2023 - 2024!**

Some **THINGS HAVE CHANGED** since you last renewed including some staff changes, so I'll do my best to explain.

**PRICING NOTICE:** Ribbon has implemented a maintenance price increase after many years of holding our support rates flat. The increase took effect in April 2022 and did not exceed 5%. We value and appreciate your partnership.

Please **REVIEW our "2023 Meet the Team"** slide deck that is attached. **\*\*You need to know WHO TO CONTACT in an EMERGENCY** when issues occur i.e., tech support, invoicing, new product quotes, etc. Our Support Services portal login site, technical support, repair contacts, and phone numbers have changed so **please print or save our RIBBON Support Service Guide 9.0** for up-to-date changes and as a reference tool.

It's that time of year when your **RIBBONCare360** Support Renewal is due on your C15 Softswitch. Your support price has changed this year, due to the following changes:

1. You are coming off a 3-year term which had a 5% discount.
2. In 2022 Ribbon implemented a 5% rate increase for support.
3. Incremental maintenance was added for RB-306460 (200 VOIP-L) purchased in 2021.

Your proposal for the coverage period 12/11/23 – 12/10/24 is attached for your reference.  
<image002.png>

Our **RIBBONCare360 support** plan includes 7x24 emergency/disaster recovery, remote technical support, RIBBONCare performance metrics, 7x24 RIBBON support portal access, software release Subscriptions, Access to Software Fixes/Updates, Patch Dropbox/Patch Applications, and Hardware Support Services for repair, including **ADVR - Advanced Hardware Replacement repair freight service. PLUS, RIBBON will perform the remote software upgrade service (software delivery included) to the NEW C15 SW Release 20.0 Upgrade. (Available Oct 2023)**

**NOTE:** Our 360 Upgrade Service option does cost more if not purchased with your annual support plan.

I have the SW Release document attached for your reference and we think you will like the new features and fixes. Your upgrade can be scheduled as soon as your PO is processed.

If you would like to **lock in your RIBBONCare support rate to avoid other potential rate increases**, we do offer 2 or 3-year support terms. **Here are the PO guidelines and an example of our 3-year support term:**

Your PO value would need to be for the **full** 3-year support price of \$59,771 but you will **only** be invoiced the annual support rate of \$19,923.75 once each year - 30 days in advance of the anniversary/renewal start date. **\*\*A revised proposal would be required, so please let me know.\*\***

**Your payment is NOT DUE, but we need a PO to process your 2023 - 2024 support renewal. RIBBONCare support renewal POs are due 30 days in advance of the renewal start date** and that **requirement** is highlighted on your contract.

To eliminate any potential delays or risks to your support, your **PO is due by 11/10/23!\*\***

**The following items MUST be included on your PO, for us to process it: the quote ID # RB-277555 / RQ-0040551, the bill to - ship to a physical address, the A/P invoicing email address, a PO number, the value, and contract dates, and it must be addressed to Ribbon Communications.**

Please submit your purchase order and associated quote to [ldegayner@rbbn.com](mailto:ldegayner@rbbn.com) for processing. Please contact me directly if you have any questions about the proposal or the support. Thank you.

**\*\*FRIENDLY REMINDER\*\*** If you are not receiving product bulletins, patches, or product updates or notifications specific to the equipment in your network, please log in to the portal on the main page and click [MY PROFILE](#) in the upper right corner.

Under the subscriptions tab please check the boxes that apply to you. Below that you can pick from the list of products used in your network and after those are selected, save and you will start receiving updates for those products.

**Lisa DeGayner**

**Manager, RIBBONCare Support Services (Rural Market)**

6500 Chase Oaks Blvd. STE 100. Plano TX 75023 / US-REMOTE (MI)

office: +1.972.521-5868 | mobile: +1.214.564.6957

<image001.jpg>

## Disclaimer

This e-mail together with any attachments may contain information of Ribbon Communications Inc. and its Affiliates that is confidential and/or proprietary for the sole use of the intended recipient. Any review, disclosure, reliance or distribution by others or forwarding without express permission is strictly prohibited. If you are not the intended recipient, please notify the sender immediately and then delete all copies, including any attachments.

<Beresford Tel 2023 C15 360 Support Rnwl ADV RB-277555\_RQ-0040551.pdf>

<C15 Release 20 Plan of Record 2023 Details rv 2.pdf>

<Meet the C&E Team - JAN 2023 Steve Martinson.pdf>

<Ribbon Support Services Guide 9.0.pdf>

# *Teresa Sveeggen, CPA*

Accounting, Payroll, Tax and Consulting Services

508 E North Maple St.  
Beresford, SD 57004

[sveeggencpa@gmail.com](mailto:sveeggencpa@gmail.com)

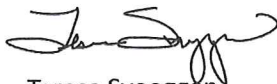
(605) 321-7794

September 1, 2023

Mayor Anderson

Please note that I have officially moved and no longer living in Ward 3. Therefore, I am no longer able to fill my term/seat on City Council for Ward 3. I have thoroughly enjoyed serving the City of Beresford for the last 9 years and 3 months. There are a lot of exciting projects going on in the City of Beresford and I look forward to seeing them all come about.

Sincerely,



Teresa Sveeggen

Former Council Member  
City of Beresford, Ward 3

City of Beresford Travel Voucher

Name: Austen Hansen Tony Harris

1. Destination & Location of Event: Omaha, NE Embassy Suites

2. Reason for travel: Macc - Customer Master Training 479<sup>00</sup> per person  
(Meeting Agenda, Training Schedule or other supporting documentation must be attached.)

3. Place of departure: Beresford, SD

4. Departure time & date: Sept 11<sup>th</sup> 2023

5. Arrival time & date: Sept 11<sup>th</sup> 2023

6. Cost of Lodging: \$324.84 x 2

Departure from destination:

7. Departure time & date: Sept 13<sup>th</sup> 2023

8. Arrival time & date: Sept 13<sup>th</sup> 2023

Transportation:

Personal Vehicle:     

Mileage claimed:     

(Mileage reimbursement will be paid at the IRS Federal rate.)

City Owned Vehicle: X

Commercial Transportation:     

Cost of commercial transportation:     

Meals claimed: 2 breakfast 3 lunch 2 supper per person  
(Meals will be reimbursed at the state rate if not provided by the event host.)

Signature: Tony Harris Date: 8/18/2023

My signature certifies that expenses incurred for travel and the above statements are true and accurate to the best of my knowledge.

Approving Signature for Travel:     

Finance Officer Signature: Alaine Johnson